

YES!



TICKETS.

# HOW IT ALL GOES: A STEP-BY-STEP EXPLANATION OF THE TICKETING PROCESS

YES! YOU'VE BOUGHT TICKETS FOR AN EVENT AT THE JOHAN CRUIJFF ARENA. IN HERE, WE'LL EXPLAIN HOW YOU CAN EASILY DISTRIBUTE THE TICKETS DIGITALLY TO THE FRIENDS YOU'RE BRINGING ALONG, AND HOW YOU CAN DOWNLOAD YOUR TICKETS IN THE JCA TICKETING APP.

**THE FIRST STEP IS ONLY FOR THOSE PURCHASING THE TICKETS:**

1. Log in to [the Arena portal](#) and click on '**mijn tickets**' under the event for which you've got tickets.
2. Select the tickets you wish to assign and click on '**gast instellen**'. You can assign multiple tickets to an individual. Fill in the first name, last name, e-mail, company name and phone number and click on '**opslaan**'.
3. Assigned all tickets? Select it and click on '**verzend naar gasten**'. Send a message to set the mood.
4. Everyone will receive an e-mail notification which contains an invitation to download their ticket(s).

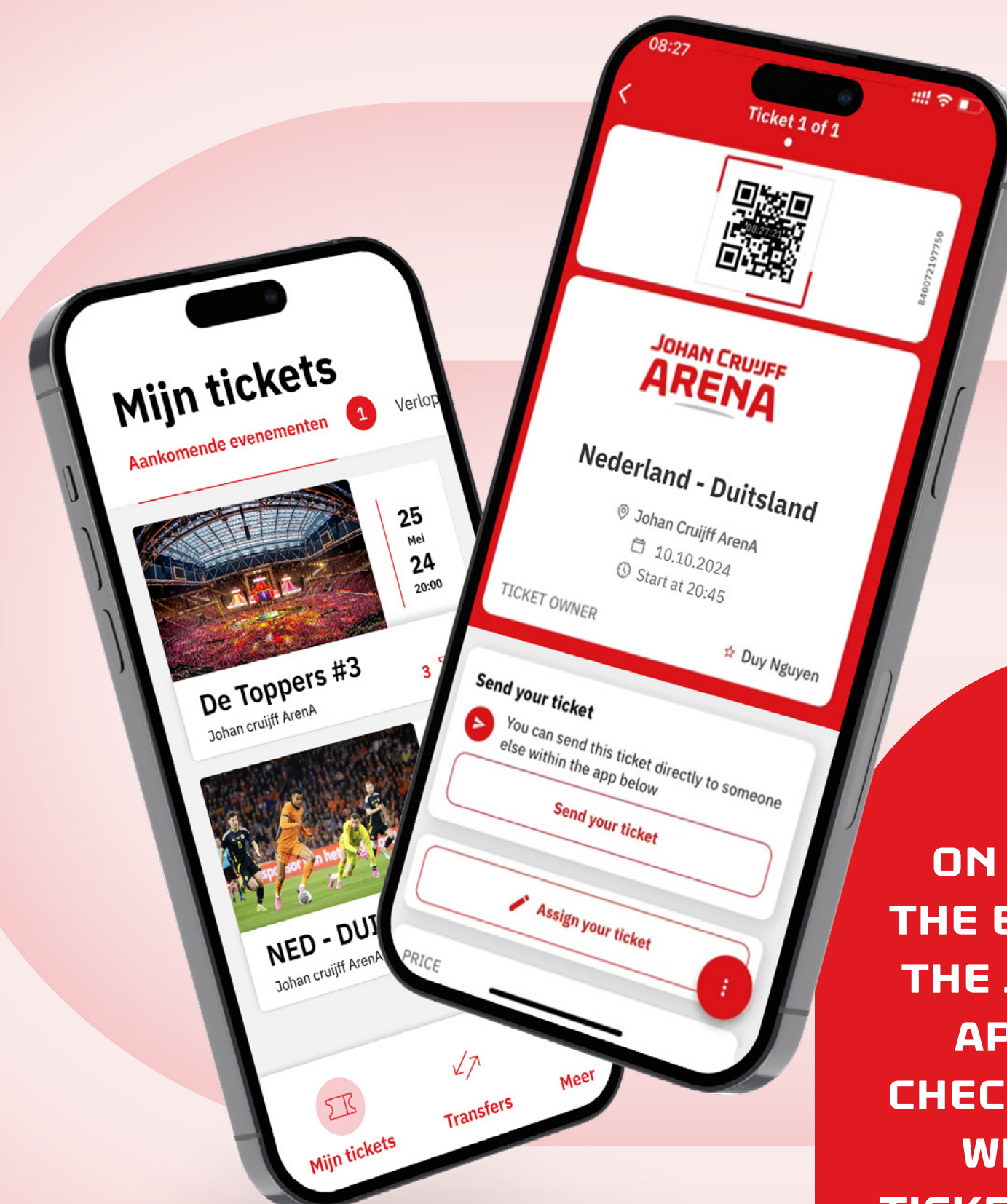


# A WARM WELCOME TO GUEST PLAYERS: A STEP-BY-STEP EXPLANATION OF THE APP

THE TICKETS HAVE BEEN DIVIDED AND YOU'RE INVITED! DOWNLOAD THE JCA TICKETING APP FOR FREE FOR LIGHTNING-QUICK ACCESS TO YOUR TICKETS.

## FOLLOW THESE STEPS

1. Open the app store on your smartphone, search for the JCA Ticketing App and download it.
2. Click on **'login'** and enter the e-mail address to which the invitation was sent. Now click on **'confirm'**.
3. You'll receive a code by email. Enter the code and click **'confirm'**. Note, this email might end up in your spam folder.
4. A screen will open in which you can enter your details and accept the terms and conditions. Click on **'save'**.
5. You'll now see all your tickets. If you have several tickets for the same event, then you'll be able to see them by swiping left on the ticket.
6. The QR code will automatically be visible on the day of the event.



**ON YOUR WAY TO THE EVENT AND GOT THE JCA TICKETING APP ALREADY? CHECK BEFOREHAND WHETHER THE TICKETS ARE IN YOUR APP. APART FROM THAT, YOU'RE ALL SET!**



**"IF YOU'RE NOT THERE,  
YOU'RE EITHER TOO  
EARLY OR TOO LATE"**

**JOHAN CRUIJFF**